

# NEWS



A NiSource Company  
**WE'RE ON IT!**

**FOR IMMEDIATE RELEASE**  
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801 E. 86th Avenue  
Merrillville, IN 46410

**FOR ADDITIONAL INFORMATION**  
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## **NIPSCO OFFERS IMPORTANT SAFETY INFORMATION TO RESIDENTS IMPACTED BY THE RECENT FLOODS**

**MERRILLVILLE, Ind.** – As flood waters begin to recede in areas along the Tippecanoe River in White and Carroll counties, NIPSCO offers the following important safety information to customers when they are able to return to their homes:

- **Please DO NOT attempt to restore gas service yourself.** Floodwaters may have shifted your home or caused other stresses to the gas piping, possibly resulting in a natural gas leak. Don't put yourself at risk!
- If water levels were high enough to cover gas meters and regulators, NIPSCO will need to replace them and conduct a pressure test to the gas lines before the gas system can be used. There will be no charge to the customer for this replacement.
- Customers must call a licensed plumber or contractor to check, clean, and repair all gas lines within the home. These lines may have been damaged or clogged with mud or debris.
- Any natural gas or electric appliances, such as water heaters, furnaces or boilers that have been under water must be inspected by a licensed plumber or contractor, to ensure there has been no damage to valves or electric components.

NIPSCO recognizes the devastation caused by the flooding, and encourages customers with any questions about restoring their service, after inspections and repairs have been completed by a licensed contractor or plumber, to call 1-800-4-NIPSCO (800-464-7726).

### **About NIPSCO**

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With over 712,000 natural gas customers and 457,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in seven states. More information about NIPSCO is available at [www.nipSCO.com](http://www.nipSCO.com).

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