

NEWS



A NiSource Company
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801 E. 86th Avenue
Merrillville, IN 46410

FOR IMMEDIATE RELEASE

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FOR ADDITIONAL INFORMATION

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NIPSCO CUSTOMERS URGED TO KEEP AREAS AROUND METERS CLEAR AND SAFE

MERRILLVILLE, Ind. – Northern Indiana Public Service Company (NIPSCO) today is asking customers to clear snow and ice away from gas and electric meters, and to make certain any gates or fences leading to yards are not frozen shut.

At the same time, NIPSCO is also reminding customers to keep vents for water heaters, furnaces and clothes dryers clear of any snow and ice so they can operate safely and efficiently.

“We want our customers and employees to be safe,” said Tim Dehring, NIPSCO Senior Vice President of Energy Delivery. “Our goal is to read every meter each month, but the weather we’ve been experiencing makes this task more challenging, and any assistance we can get from our customers is greatly appreciated.”

Every month, NIPSCO meter readers read more than 1 million meters. Occasionally, unusual circumstances, such as severe weather, bad road conditions, locked gates, and unfriendly dogs, prevent NIPSCO from reading a meter.

In the event that a meter is unable to be read, the customer will receive an estimated bill. If the usage is over or under estimated, it will be adjusted accordingly on future bills once an actual reading takes place.

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With over 712,000 natural gas customers and 445,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in seven states. More information about NIPSCO is available at www.nipSCO.com.

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