

Q. How does my December statement and future statements differ from my November statement?

A. Beginning December 2002, you will receive only the current month's Electric Credit on your statement. Your November statement included four months of Electric Credits retroactive to July 2002 consumption.

Q. Is the Electric Credit amount on my statement calculated into the "Total current utility charges" line item at the top of my bill?

A. Yes. Your current month's Electric Credit is reflected in the amount due at the top of your billing statement. Your Electric Credit has been deducted from your total charges due.

Q. Who is eligible to receive the Electric Credit?

A. Only active, current NIPSCO electric customers are eligible to receive the Electric Credit.

Q. What happens if I am enrolled in the *BudgetPlan*?

A. As a *BudgetPlan* customer, the electric portion of your monthly budget amount was reduced by approximately 6%. Prior months' Electric Credits have been applied to your total *BudgetPlan* balance.

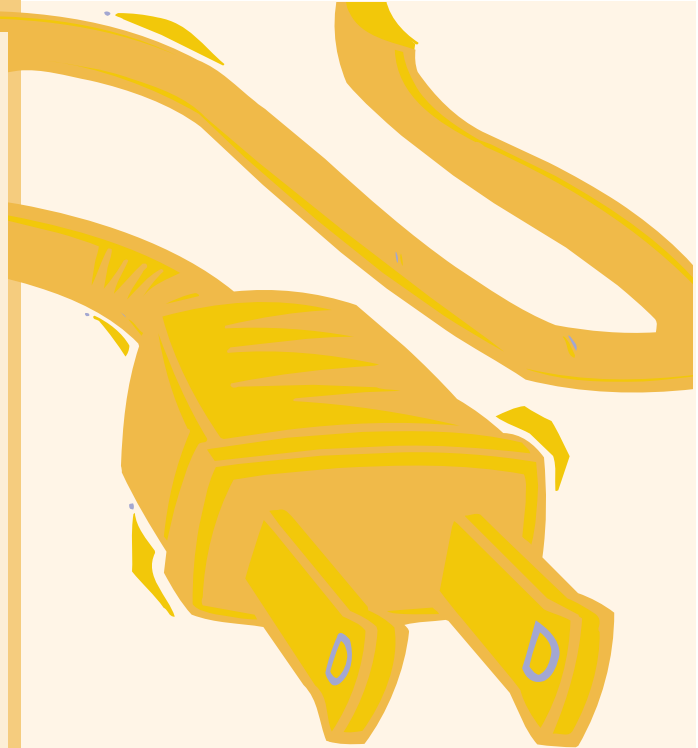
Q. If I have a credit agreement, can I apply my Electric Credit to the credit agreement?

A. No. Customers with credit agreements will have their monthly Electric Credit applied to their current billing statement, not their credit agreement.

Additional Questions?

For more information, please visit www.nipsco.com or contact the Indiana Office of Utility Consumer Counselor (OUCC) at 1-888-441-2494, uccinfo@ucclan.state.in.us or visit www.in.gov/oucc.

The OUCC is the state agency with the statutory duty to represent the interests of consumers on utility matters.



A detailed explanation of your NIPSCO Electric Credit



A NiSource Company

Beginning December 2002, you will see a monthly credit of approximately 6% on the electric portion of your NIPSCO bill.

Your Electric Credit is calculated by multiplying the pre-tax electric portion of your utility bill by the Electric Credit percentage. This Electric Credit is then applied to your charges for the current month as shown on your NIPSCO bill. In this example, the percentage is equal to 6.3232%. Your percentage will change periodically and may be different than the amount used in this insert.

Attention BudgetPlan Customers
As a BudgetPlan customer, the electric portion of your monthly budget amount was reduced by approximately 6%.

For additional information about the Electric Credit, please visit our website at www.nipSCO.com.

Monthly Statement
Northern Indiana Public Service Co.

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Account Summary

Previous amount due	\$21.64
Payment December 5, 2002	-\$21.64
Total current utility charges	\$36.75
Indiana sales tax	\$1.84
Amount due by January 13, 2003	\$38.59

If paid after January 13, 2003, the amount due is \$39.98

Detail of usage and charges

Service at 123 N Main St, Merrillville, IN 46411-1234

Your next scheduled read date is between Nov. 24-Nov. 28

Electric Nov 27, 2002-Dec 27, 2002

Usage - meter 2345678	30 days
Meter reading (Dec 27)	15225
Meter reading (Nov 27)	-14975
Electric usage	250 kwh

Billed at rate 811 - residential

Charges

Charges	\$39.23
OUCC*Industrial Group/NIPSCO 6.3232% Credit	-\$2.48
Electric charges this period	\$36.75

*Indiana Office of Utility Consumer Counselor

John Doe
Account Number: 987-654-321-6
Statement date: December 27, 2002

How to contact NIPSCO
1-800-4-NIPSCO
1-800-464-7726

Credit Department Hours
Monday through Friday,
7 a.m. to 7 p.m. CST

General Inquiries
24 hours a day, 7 days a week
1-800-635-0952

Telecom device for the Deaf
1-800-635-0952

Gas emergency or electric lines down 1-800-634-3524

Mail payment to:
P.O. Box 13007
Merrillville, IN 46410-3007

Visit our Web site
www.nipSCO.com

Please see this month's bill insert for details regarding your Electric Credit.

For your convenience, you can pay your bill using VISA, MASTERCARD or DISCOVER by calling 1-866-277-9665 or by check calling 1-866-736-5614. Please have payment information and your NIPSCO account number ready. There is a charge for this service.

JOHN DOE
123 N. MAIN ST
MERRILLVILLE, IN 46411-1234

If your mailing address or phone number has changed, please check box and indicate the correction on the back of this payment stub.

Total amount due on January 13, 2002 **\$38.59**

If paid after January 13, 2003, the amount due is \$39.98

*AUTO**ALL FOR AADC 460
00016673 1AB 0.301 01
JOHN DOE
123 N. MAIN ST
MERRILLVILLE, IN 46411-1234

Make checks Payable to: **NIPSCO**

P.O. Box 13007
MERRILLVILLE IN 46411-3007

Account Number: 987-654-321-6
Please return this portion with your payment

Amount enclosed
\$